

From: George Morino/=TMS/Toyota.

Sent: 6/5/2007 9:14 AM.

To: [ - ] Kirk Forsht/=TMS/Toyota.

Cc: [ - ] .

Bcc: [ - ] .

Subject: Fw: Request for review of response to PE IR concerning the ES350 AWFM.

From: Michiteru Kato

Sent: 06/05/2007 08:42 PM ZE9

To: George Morino

Subject: Re: Request for review of response to PE IR concerning the ES350 AWFM

George,

Could you please take a look at the attached draft? I made several changes, so.

Thank you for your support!!!!

Mitch

----- 転送者: Michiteru Kato/HINPO/TMC0 転送日: 2007/06/05 20:33 -----

MICHITERU

KATO

2007/06/05 20:40

宛先: Chris Santucci/WDC/Toyota\_NY@TOYOTA\_NY@TOYOTA@TMCE

cc: Christopher Tinto/WDC/Toyota\_NY@Toyota\_NY@TOYOTA@TMCE, George

Morino/TMS/Toyota@TOYOTA@TMCE, Jyunji Ogata/HINPO/TMC0@TMC0, Kevin

Ro/WDC/Toyota\_NY@Toyota\_NY@TOYOTA@TMCE, Kirk Forsht/TMS/Toyota@TOYOTA@TMCE, Seiko

Takeuchi/HINPO/TMC0@TMC0, Shinichiro Ogata/HINPO/TMC0@TMC0, Takezo Oba/HINPO/TMC0@TMC0

件名: Re: Request for review of response to PE IR concerning the ES350 AWFM

Chris,

Today I reviewed the response carefully again and made several changes.

Please take a look at the attached draft and if you have any question/concern, let me know.

As for the number of sales(response 11), we can't identify the number of vehicles which had the mats at the port by month/year. So we decided to use the "Date of First Use" of the vehicle as the date of mat sales. Actually that date is the sales date of the mats (customers buy the vehicle with mats). Currently we are making the list of the sales number by month/year using the DOFU, but some vehicles are still in stock at the dealer, which means no DOFU. So the list of the number of sales (Attachment-Response 11) does not include the number of those vehicles.

I will note the above in Attachment-Response 11 and send it to you tomorrow for your review. In addition, I modified the response 11 as attached.

And as for the TMS-Legal review, actually this is TMS accessory part issue and thankfully George helped us so much prepare the response this time, however I think that TMA or TMC should ask TMS-Legal to review the response. I can ask TMC-Legal to ask TMS-Legal to review the response but it will take more time to get the feedback rather than TMA requests directly. Therefore I would like you to request TMS-Legal review the response as usual.

Thank you for your support.

Mitch

宛先: Michiteru Kato/HINPO/TMC0@TMC0@TMCE@TOYOTA

cc: Christopher Tinto/WDC/Toyota\_NY@Toyota\_NY, George Morino/TMS/Toyota@TOYOTA, Jyunji Ogata/HINPO/TMC0@TMC0, Kevin Ro/WDC/Toyota\_NY@Toyota\_NY, Kirk Forsht/TMS/Toyota@TOYOTA, Seiko Takeuchi/HINPO/TMC0@TMC0, Shinichiro Ogata/HINPO/TMC0@TMC0, Takezo Oba/HINPO/TMC0@TMC0

件名: Re: Request for review of response to PE IR concerning the ES350 AWFM

Mitch,

Today I spoke with NHTSA. I obtained a 1-week extension. NHTSA is moving, they are still unpacking now in their new building, and probably won't even look at the response for 1 week. With me being out at compliance tests this week, and the confidential requests needed, I asked, and received, verbal approval.

So, with that, I would like to request that you take another day to think about the response with George. I will review what you settle upon tomorrow while on travel. Then, I would like to request that TMS-PQSS review the response with TMS-Legal. If we can get the final markup from TMS-Legal by Friday morning, we can wrap this up and submit next Monday. What do you think?

George, if you are unable or uncomfortable asking TMS-Legal to review the response, I can send it on tomorrow night via email. It's just that Legal usually responds via fax to the DC office, so you might not get a chance to review their markups until Friday. Let me know.

Thanks,

and

Regards,

Chris Santucci - Assistant Manager  
Technical and Regulatory Affairs  
Toyota Motor North America, Inc.  
Ofc (202) 463-6856 Cell (202) 651-1581 Fax (202) 463-8513  
email: Chris\_Santucci@tma.toyota.com

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Michiteru Kato/HINPO/TMC0@TMC0

06/04/2007 05:22 AM

To Chris Santucci/WDC/Toyota\_NY@TOYOTA\_NY@TOYOTA@TMCE, George Morino/TMS/Toyota@TOYOTA@TMCE

cc Christopher Tinto/WDC/Toyota\_NY@Toyota\_NY@TOYOTA@TMCE, Jyunji Ogata/HINPO/TMC0@TMC0, Kevin Ro/WDC/Toyota\_NY@Toyota\_NY@TOYOTA@TMCE, Kirk Forsht/TMS/Toyota@TOYOTA@TMCE, Seiko Takeuchi/HINPO/TMC0@TMC0, Shinichiro Ogata/HINPO/TMC0@TMC0, Takezo Oba/HINPO/TMC0@TMC0  
Subject Re: Request for review of response to PE IR concerning the ES350 AWFM

Chris and George,

Attached is the latest version of our response to the PE IR concerning the ES350 AWFM.

I modified the first sentence in the Response 7. And also, as you know, TMS made some minor grammatical adjustments.

Please take a look at the attached draft and if you have any comments, let me know.

In addition, in the Response 10 and Response 16, we described the enhancements and it's supposed to be done in late May, 2007. It means that the enhancements should be already done. So "plans" or "being planed" is strange, isn't it?(see a portion highlighted in yellow in Response 10 and 16)

If those enhancements were done and the mat sales already started, I think we should modify wording.

What do you think?

To George:

Could you please check the status of the enhancements and whether the sale started or not, and tell the results to Chris?

To Chris:

Based on the information from the George, if necessary, please modify the Response 10 and 16.

In addition, could you please request TMS-Legal to review the draft of the response after modifying it? Before sending the draft TMS-Legal, please delete??(reflect??) track changes.

Thank you for your cooperation and support.

Best regards,

Mitch

[attachment "Complete Response to PE07-016 Draft#4(TMC0604).doc" deleted by Chris Santucci/WDC/Toyota\_NY]

宛先: Michiteru Kato/HINPO/TMC0@TMC0@TMCE@TOYOTA

cc: Christopher Tinto/WDC/Toyota\_NY@Toyota\_NY, George Morino/TMS/Toyota@TOYOTA, Jyunji Ogata/HINPO/TMC0@TMC0, Kevin Ro/WDC/Toyota\_NY@Toyota\_NY, Kirk Forsht/TMS/Toyota@TOYOTA, Seiko Takeuchi/HINPO/TMC0@TMC0, Shinichiro Ogata/HINPO/TMC0@TMC0, Takezo Oba/HINPO/TMC0@TMC0

件名: Re: Request for review of response to PE IR concerning the ES350 AWFM

Looks good Mitch, I have no modifications to suggest.

Regards,

Chris Santucci - Assistant Manager  
Technical and Regulatory Affairs  
Toyota Motor North America, Inc.  
Ofc (202) 463-6856 Cell (202) 651-1581 Fax (202) 463-8513  
email: Chris\_Santucci@tma.toyota.com

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Michiteru Kato/HINPO/TMC0@TMC0  
06/01/2007 09:12 AM

To Chris Santucci/WDC/Toyota\_NY@TOYOTA\_NY@TOYOTA@TMCE  
cc Christopher Tinto/WDC/Toyota\_NY@Toyota\_NY@TOYOTA@TMCE, George  
Morino/TMS/Toyota@TOYOTA@TMCE, Jyunji Ogata/HINPO/TMC0@TMC0, Kevin  
Ro/WDC/Toyota\_NY@Toyota\_NY@TOYOTA@TMCE, Kirk Forsht/TMS/Toyota@TOYOTA@TMCE, Seiko  
Takeuchi/HINPO/TMC0@TMC0, Shinichiro Ogata/HINPO/TMC0@TMC0, Takezo Oba/HINPO/TMC0@TMC0  
Subject Re: Request for review of response to PE IR concerning the ES350 AWFM

Chris,

Thank you for your review of the draft of the response.

The changes that you made looks fine to me. As for the edited response 2, this is what I want to say.

George modified the response 13 and made minor changes in some responses, and I added some paragraph in the response 9. So please take a look at them and give me your comment.

In addition, I decided to submit the attached document as one of the attachments in the response 9. It contains the requirement for the clearance between the edge of the depressed pedal and the edge of the floor mat. This document should be treated as confidential.

FYI, I attached the list of the customer complaints, including the information of the duplication with the legal claims and NHTSA VOQ. Also you can see the information which is the basis of the response 2 and 3(crash, injury, property damage claim, whether Toyota inspected the vehicle and determined that mat caused the incident, etc.).

If you have any question, let me know.

Best regards,

Mitch

[attachment "Complete Response to PE07-016 Draft#3(TMC0601).doc" deleted by Chris Santucci/WDC/Toyota\_NY]  
[attachment "Attachment-Response 9-1(w confidential).doc" deleted by Chris Santucci/WDC/Toyota\_NY]  
[attachment "Customer Complaints(Mat).xls" deleted by Chris Santucci/WDC/Toyota\_NY]

宛先: Michiteru Kato/HINPO/TMC0@TMC0@TMCE@TOYOTA

cc: Christopher Tinto/WDC/Toyota\_NY@Toyota\_NY, George Morino/TMS/Toyota@TOYOTA, Hajime  
Kitamura/HINPO/TMC0@TMC0, Jyunji Ogata/HINPO/TMC0@TMC0, Kevin Ro/WDC/Toyota\_NY@Toyota\_NY, Kirk  
Forsht/TMS/Toyota@TOYOTA, Seiko Takeuchi/HINPO/TMC0@TMC0, Shinichiro Ogata/HINPO/TMC0@TMC0,  
Takezo Oba/HINPO/TMC0@TMC0

件名: Re: Request for review of response to PE IR concerning the ES350 AWFM

Mitch,

Only some minor changes. please check response 2 closely, as the language was initially a little strange. In all, I think it is a good response.

Your changes to Response 16 are fine as well.

Regards,

Chris Santucci - Assistant Manager  
Technical and Regulatory Affairs

Toyota Motor North America, Inc.  
Ofc (202) 463-6856 Cell (202) 651-1581 Fax (202) 463-8513  
email: Chris\_Santucci@tma.toyota.com

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Michiteru Kato/HINPO/TMC0@TMC0

05/31/2007 08:45 AM

To Chris Santucci/WDC/Toyota\_NY@TOYOTA\_NY, George Morino/TMS/Toyota@TOYOTA  
cc Christopher Tinto/WDC/Toyota\_NY@TOYOTA\_NY, Kevin Ro/WDC/Toyota\_NY@TOYOTA\_NY, Kirk  
Forsht/TMS/Toyota@TOYOTA, Jyunji Ogata/HINPO/TMC0@TMC0, Shinichiro Ogata/HINPO/TMC0@TMC0,  
Takezo Oba/HINPO/TMC0@TMC0, Seiko Takeuchi/HINPO/TMC0@TMC0, Hajime Kitamura/HINPO/TMC0@TMC0  
Subject Request for review of response to PE IR concerning the ES350 AWF

Chris and George,

[Response 1 through 15]

Attached is the first draft of our response 1 through 15 to the PE IR concerning the ES350 all weather floor mat issue. At long last, I made it....

I would like you to review those responses and give me your comments. Please note that since we are still waiting for the feedback from TMS-CAD, a portion of the response 9 is still pending.

George : I drafted the response 13, so please take a look at it and modify it if necessary.

[Response 16]

In addition to the above, I reviewed the response 16 carefully today and made some changes as attached.

First sentence in the first paragraph

This sentence seems that most of the customer complaints which relate to the alleged defect may be related to the improper installation of the all weather floor mat in the driver's footwell. However, in the customer complaints which we are going to submit to NHTSA, 15 out of 39 incidents may be related to the floor mat and 12 of 15 incidents may be related to improper installation of the all weather floor mat.(installed on top of the carpeted floor mat)  
So I modified the sentence as attached.

Last paragraph

We added some sentences to emphasize our activities although those are previously cited in the response.

Please review it and let me know what you think.

Thank you for your cooperation and support.

Best regards,

Mitch

[attachment "Complete Response to PE07-016 Draft#1(TMC0531).doc" deleted by Chris Santucci/WDC/Toyota\_NY]  
[attachment "Question 16 Draft#2[TMC0531].doc" deleted by Chris Santucci/WDC/Toyota\_NY]

